Don Argo

1090 Taylor Oaks Dr. | Roswell, GA 30076 | 770.823.6787 | donargo@gmail.com

CAREER OBJECTIVE

To join a talented team at an innovative consulting firm, where I can continue to develop my professional skillset. As Exchange Server continues to evolve I look forward to working with Microsoft as well as trusted third-party vendors for solutions and migration options for on-premises and Exchange Online projects.

CORE COMPETENCIES

For years, I have architected and delivered solutions for clients on a global scale, involving multiple sites and teams to coordinate and execute. I have passed more than 30 Microsoft certification exams, dating back to Windows NT Server 4.0 and Exchange Server 5.5. Active certifications include MCSE: Messaging, MCSE: Communication and MCSA: Office 365.

PROFESSIONAL EXPERIENCE

NEW SIGNATURE   (ALPHARETTA, GA)

Senior Consultant, Unified Communications, January 2012 – present

> Responsibilities include assessments and health checks of Exchange messaging environments, as well as architecting solutions for on-premises and cloud-based email migrations. Deployments typically include Active Directory synchronization with Azure, Active Directory Federation Services, Message Encryption, IIS Application Request Routing, integration with third-party message hygiene appliances, and more. I've migrated tens of thousands of mailboxes into Exchange on-premises and Exchange Online from many different source environments, including Lotus Notes, Google Apps, third-party IMAP servers, and Microsoft Exchange. These migrations have been performed with a variety of tools including Microsoft native MRS mailbox moves, as well as third-party products including MigrationWiz and Quest Migration Manager for Exchange. Most migrations include customized scripting and advanced troubleshooting for a seamless experience with minimal end-user impact.

VIRTUAL MANAGEMENT TECHNOLOGIES   (ALPHARETTA, GA)

Director, Account Services, Apr 2004 – January 2012

> Project based work as well as day-to-day administration of client systems, including configuration and deployment of VMware clusters, Exchange server clusters, Exchange migrations, iSCSI SANs, Juniper firewalls, Sonicwall firewalls, managed switches, MS SQL Server installation and maintenance, Blackberry Enterprise Server, standalone VMware and Hyper-V servers, Double-Take Availability software, complete backup solutions utilizing Symantec Backup Exec and Continuous Protection Server, Event Log monitoring and filtering, and advanced URL monitoring. Deployments have ranged from reconfiguring or expanding an existing onsite installation, up to brand new installations in large scale Data Centers. Engagements for Exchange management and advanced support have involved multiple clients with 3000+ mailboxes each.

XEROX GLOBAL SERVICES   (ALPHARETTA, GA)

Consultant, July 1999 – March 2004

> Onsite at InterContinental Hotels Group as the Microsoft Exchange Administrator, supporting their global Exchange organization of more than 3000 mailboxes across multiple sites. Performed administration and maintenance on more than 150 Compaq ProLiant servers running Windows NT/2000/2003, running a variety of Back Office components including IIS, SQL and Exchange. Administered a load-balanced Citrix MetaFrame server farm consisting of more than 15 ProLiant servers. Managed Windows server backups and restores with Veritas NetBackup and ARCserveIT.

ANALYSTS INTERNATIONAL   (ATLANTA, GA)

Consultant, January 1999 – July 1999

> Participated in hands-on rollout of more than 1200 workstations to end-users at InterContinental Hotels Group. Upgrade included migration to new workstation hardware, MS Mail to Outlook client, configuration of Reflections 3270 software, WinFax Pro, dial-in access to Shiva servers using PAL/SecureID, and troubleshooting post-installation problems.

MACY*S TECHNOLOGY SYSTEMS   (NORCROSS, GA)

Application Technical Services / PC Support, September 1996 – December 1998

Application Technical Services (September 1997 – December 1998)

- Provided Third-Level Application and OS support to LAN Administrators supporting multiple Domains.
- Main contact for **Macy*s** and **Rich's** Bridal Registry Kiosk issues that were Windows NT related.
- Created and maintained Operating System images using GHOST and CPS (Windows NT 3.51 Resource Kit utility)
- IIS and SQL server installation and maintenance, including backups
- Enhanced system performance using custom registry modifications, Perl scripts and Transact SQL statements

PC Support (September 1996 – September 1997)

- Provide support for Microsoft Office products, Extra! Mainframe access software, various third party applications, and applications developed in-house to end-users throughout Federated Department Stores nationwide.
- Configured PC's for PC Support new hires (Windows 95/NT), configured software packages, and helped train new hires.
- Point of Escalation for advanced problems that could not be immediately resolved

CARMIKE CINEMAS   (NORCROSS, GA)

Manager, April 1994 – September 1996

> Oversee daily operations of theatre, including cash control, inventory, customer relations, scheduling, human resources, etc.

LITCHFIELD THEATRES   (MYRTLE BEACH, SC)

Manager, July 1993 – April 1994

> Oversee daily operations of theatre, including cash control, inventory, customer relations, scheduling, human resources, etc.

UNITED ARTISTS THEATRES   (ROME, GA / MIAMI, FL / WEST PALM BEACH, FL)

Manager, July 1988 – July 1993

> Oversee daily operations of theatre, including cash control, inventory, customer relations, scheduling, human resources, etc. The West Palm Beach theatre shared offices with the South Florida District Office. While there I worked with the District Manager to implement programs to increase sales and motivate theatre staff throughout the District.

EDUCATION

BERRY COLLEGE, Mount Berry, GA

August 1989 – May 1991

I have attended technical classes regarding Advanced TCP/IP configuration, Windows Server, Exchange Server, SQL Server, Veritas NetBackup, Citrix Metaframe and VMware ESX server. I also attended the Microsoft Exchange Conference in 2014.

ADDITIONAL SKILLS

- Over 20 years' professional experience with Microsoft Operating Systems and software packages, going as far back as Windows NT Server 3.51, Exchange Server 5.5, and Microsoft SQL Server 6.5.
- Over 20 years' professional experience on large, multi-location LAN/WANs, consisting of hundreds of HP Proliant or Dell PowerEdge servers and thousands of Windows clients, across multiple domains.
- Proficient with HP Proliant servers, Dell PowerEdge servers and PowerVault SANs, Sonicwall firewalls, Juniper firewalls, managed switches from multiple vendors, VMware ESX/vSphere and Windows 2008 Hyper-V virtualization, DoubleTake replication and failover, Symantec Backup Exec and Continuous Protection Server, Microsoft SQL Server, Blackberry Enterprise Server, windows shell scripting, site-to-site VPN implementation, Citrix Metaframe Presentation Server, application deployment via Group Policy, WS_FTP Server, Sepialine/PrintAudit print accounting software.
- Excellent oral and written communication skills.