

# E. DONALD ARGO

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## OBJECTIVE

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Full time employment with an innovative company creating and implementing solutions utilizing Microsoft Windows Servers, in an environment where I can continue to expand upon my knowledge of Microsoft technologies and related Back Office components, with a specific focus on Microsoft Exchange Server and VMware vSphere.

## SUMMARY OF QUALIFICATIONS

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Over 15 years professional experience with Microsoft Operating Systems and software packages, including server Oses ranging from NT Server 3.51 through Windows Server 2008 R2, Exchange Server 5.5 through 2010, and Microsoft SQL Server 6.5 through 2008 R2.

Over 15 years professional experience on large, multi-location LAN/WANs, consisting of hundreds of HP Proliant or Dell PowerEdge servers and thousands of Windows clients, across multiple domains.

Proficient with HP Proliant servers, Dell PowerEdge servers and PowerVault SANs, Sonicwall firewalls, Juniper firewalls, managed switches from multiple vendors, VMware ESX/vSphere and Windows 2008 Hyper-V virtualization, DoubleTake replication and failover, Symantec Backup Exec and Continuous Protection Server, Microsoft SQL Server, Blackberry Enterprise Server, windows shell scripting, site-to-site VPN implementation, Citrix Metaframe Presentation Server, application deployment via Group Policy, WS\_FTP Server, Sepialine/PrintAudit print accounting software.

Excellent communication skills, having worked 9 years as a Manager in the motion picture exhibition industry dealing with both the general public and other industry professionals.

## CERTIFICATIONS AND EDUCATION

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### Microsoft Certified IT Professional / Microsoft Certified Systems Engineer

I have 20 Microsoft certifications relating to Windows Server and Exchange Server administration, infrastructure and design. I am certified in every version of Microsoft Exchange from 5.5 up through 2007, and have performed several 2010 migrations.

### VMware Certified Professional

I have multiple VMware certifications to deploy and administer VMware-based Virtualization solutions.

### Citrix Certified Administrator – retired 2005

#### Technical classes attended:

I have attended technical classes regarding advanced TCP/IP configuration, Windows Server, Exchange Server, SQL Server, Veritas NetBackup, Citrix Metaframe, and VMware ESX server.

Berry College - Mount Berry, GA  
Fall 1989 to Spring 1991

## PROFESSIONAL EXPERIENCE

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### Virtual Management Technologies

*Director, Account Services*

**April 2004 – present**

Alpharetta, GA

Project based work as well as day-to-day administration of client systems, including configuration and deployment of VMware clusters, Exchange server clusters, Exchange migrations, iSCSI SANs, Juniper firewalls, Sonicwall firewalls, managed switches, MS SQL Server installation and maintenance, Blackberry Enterprise Server, standalone VMware and Hyper-V servers, Double-Take Availability software, complete backup solutions utilizing Symantec Backup Exec and Continuous Protection Server, Event Log monitoring and filtering, and advanced URL monitoring. Deployments have ranged from reconfiguring or expanding an existing onsite installation, up to brand new installations in large scale Data Centers. Engagements for Exchange management and advanced support have involved multiple clients with 3000+ mailboxes each.



Windows Server 2008 Active Directory, Configuration  
Windows Server 2008 Network Infrastructure, Configuration



Server Administrator



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## PROFESSIONAL EXPERIENCE (continued)

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### **Xerox Global Services** *Consultant*

**July 1999 – March 2004**  
Alpharetta, GA

Onsite at InterContinental Hotels Group as the Microsoft Exchange Administrator, supporting their global Exchange organization of more than 3000 mailboxes across multiple sites. Also performed administration and maintenance on more than 150 Compaq ProLiant servers running Windows NT/2000/2003, running a variety of Back Office components including IIS, SQL and Exchange. Administered a load-balanced Citrix MetaFrame server farm consisting of more than 15 ProLiant servers. Managed Windows server backups and restores with Veritas NetBackup and ARCserveIT.

### **Analysts International** *Consultant*

**January 1999 – July 1999**  
Atlanta, GA

Participated in hands-on rollout of more than 1200 workstations to end-users at InterContinental Hotels Group. Upgrade included migration to new workstation hardware, MS Mail to Outlook client, configuration of Reflections 3270 software, WinFax Pro, dial-in access to Shiva servers using PAL/SecureID, and troubleshooting post-installation problems.

### **Federated Systems Group** (now Macy\*s Technology Systems) *Application Technical Services / PC Support*

**September 1996 – December 1998**  
Norcross, GA

Application Technical Services (September 1997 – December 1998)

- Provided Third-Level Application and OS support to LAN Administrators supporting multiple Domains.
- Main contact for **Macy\*s** and **Rich's** Bridal Registry Kiosk issues that were Windows NT related.
- Created and maintained Operating System images using GHOST and CPS (Windows NT 3.51 Resource Kit utility)
- IIS and SQL server installation and maintenance, including backups
- Enhanced system performance using custom registry modifications, Perl scripts and Transact SQL statements

PC Support (September 1996 – September 1997)

- Provide support for Microsoft Office products, Extra! Mainframe access software, various third party applications, and applications developed in-house to end-users throughout Federated Department Stores nationwide.
- Configured PC's for PC Support new hires (Windows 95/NT), configured software packages, and helped train new hires.
- Point of Escalation for advanced problems that could not be immediately resolved

### **Carmike Cinemas** *Manager*

**April 1994 – September 1996**  
Atlanta, GA

Oversee daily operations of theatre, including cash control, inventory, customer relations, scheduling, human resources, etc.

### **Litchfield Theatres** *Manager*

**July 1993 - April 1994**  
Myrtle Beach, SC

Oversee daily operations of theatre, including cash control, inventory, customer relations, scheduling, human resources, etc.

### **United Artists Theatres** *Manager*

**July 1988 – July 1993**  
Rome, GA / Miami, FL / West Palm Beach, FL

Oversee daily operations of theatre, including cash control, inventory, customer relations, scheduling, human resources, etc. The West Palm Beach theatre shared offices with the South Florida District Office. While there I worked with the District Manager to implement programs to increase sales and motivate theatre staff throughout the District.



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